



### Complete Coverage: Any Reason Cancel and During Travel Benefit

With the purchase of the "Complete Coverage" guests can cancel their trip for any reason, no questions asked! Simply call us at any time prior to airport check-in to cancel. In addition, "Complete Coverage" includes important insurance benefits and access to 24-hour emergency assistance while you are traveling.

### Why purchase "Complete Coverage"? It Includes:

#### Features provided by Funjet Vacations under the Penalty Waiver.

- \* **Cancel For Any Reason:** You may cancel for ANY reason prior to airport check-in and receive a full refund less the cost of the "Complete Coverage" plan.
- \* **Get Your Money Back:** All penalties will be waived - Funjet Vacation penalties, hotel, supplier and airline penalties, including non-refundable airfares (booked through Funjet Vacations).
- \* **Price Guarantee:** Guarantees the lowest advertised price if the price of your exact vacation increases or decreases. Only valid on vacations including Charter/Value Flights. See below for more details.
- \* **Hurricane Benefit:** Receive a refund for unused or interrupted vacation nights plus a future vacation discount certificate if your vacation is interrupted for 24 hours or more due to a Category One or greater hurricane. Valid for July-October departures.

#### Travel Insurance\*\* benefits underwritten by National Union Fire Insurance Company of Pittsburgh, PA

- \* **Trip Interruption** - reimburses (up to your total trip cost) unused land arrangements plus additional costs to change or purchase a new ticket if you interrupt because of illness or injury to yourself, a family member, or traveling companion; jury duty; subpoena; or a traffic accident on the way to the airport.
- \* **Travel Delay** - reimburses additional transportation costs or unused land arrangements should your flight be delayed 12 or more hours due to inclement weather, strike or other job action, or equipment failure of an air common carrier.
- \* **Emergency Evacuation/Repatriation** - arranges and pre-pays the cost of emergency medical transportation should a serious illness or injury during your vacation require your medical evacuation.
- \* **Medical Expense** - reimburses medical costs should you incur hospital charges or other medical bills as a result of an illness or injury during your vacation.
- \* **Baggage/Personal Effects** - reimburses you for baggage or items lost, stolen, or damaged during your vacation.
- \* **Baggage Delay** - reimburses for the purchase of necessary personal items if your bags are delayed by the airline for 24 hours or longer.
- \* **Travel Accident Protection** - accidental death and dismemberment coverage in the event of loss of life or limb while flying.
- \* **24-Hour Worldwide Emergency Assistance** - AIG Assist can provide you with help away from home should you experience medical, travel, or legal problems of an emergency nature while traveling.

*\*\*This is a brief description of the insurance benefits and travel services provided. Insurance is underwritten by National Union Fire Insurance Company of Pittsburgh, PA, a Pennsylvania Insurance Company (NAIC #19445), under Policy Series 52735MO, with their principal place of business at 70 Pine Street, New York, NY 10270, and currently authorized to transact business in all states and the District of Columbia. The Policy will contain reductions, limitations, exclusions and termination provisions. Full details of the insurance coverage are contained in the Policy. All coverages may not be available in all states. If there are any conflicts between this document and the Policy, the Policy shall govern in all cases. This plan was designed and is administered by BerkelyCareSM. IN CALIFORNIA: BerkelyCareSM is a service mark of Aon Direct Insurance Administrators, CA Insurance License #0795465. IN ALL OTHER STATES: BerkelyCareSM. For complete details regarding the terms, conditions and exclusions, please review the Plan Description at [www.funjet.com/completerecoverage](http://www.funjet.com/completerecoverage) or contact BerkelyCare at 1-800-527-3522.*

#### Additional Notes:

- Refunds for cancellation will come from Funjet Vacations.
- Funjet Vacations must be notified of the cancellation prior to airport check-in in order to be eligible for a refund. Contact your travel agent or Funjet Vacations at 800-558-3050.
- See Below for more information on how to obtain refunds.
- The following items are not covered Pre-Departure:
  - Revision Fees
  - "No Show" situations where the clients do not check in and denied boarding situations are not covered.
  - Air purchased from a source other than the Vacation Provider.
  - If the number of individuals occupying a room decreases, the remaining travelers will be responsible for additional costs incurred as a result of a change in the per person occupancy rate.
  - See Below for complete details on Price Guarantee.
  - With the Complete Coverage, clients may opt to re-use their scheduled air ticket upon cancellation. In this case the re-ticketing fees would be covered and any decrease in price would be refunded. The client would be responsible for any price increase on the new reservation and no longer be eligible for a complete refund on their original vacation.
  - Nonrefundable travel agent fees may be included in your package price. Please consult your travel agent.



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#### **To Obtain a Cancellation Refund:**

Once the cancellation is made before travel to the travel agent or the reservation center, a written request must be submitted to:

PO Box 1460  
Attention: Refunds  
Milwaukee, WI 53201-1460 or  
via fax at 414-934-1239, Attention: Refunds  
A refund will be processed, less the cost of Complete Coverage to the original form of payment.

#### **Price Guarantee Details:**

The Lowest Price Guarantee is valid on Charter/Value Air Vacations.

- The Penalty Waiver guarantees the lowest available price. Package must be the exact same - exact same room category and class of air service.
- In order to receive the lowest price advertised, call your travel agent or the reservation center at 1-800-558-3050.
- If the lowest advertised rate is a one day sale, the change must be done to the reservation on the day the one day sale takes place.
- The Lowest Price Guarantee is not available on scheduled air vacations.

#### **Hurricane Benefit Details:**

Hurricane Benefit Plan valid for Funjet Vacations for July-October departures. If a your Funjet vacation is interrupted for 24 hours or more due to a Category One or greater hurricane, you will receive a refund for unused or interrupted vacation nights plus a "Fresh Start" certificates for a future vacation.

\$100 per adult, \$50 per child for Charter Air/Value Air vacations\* and \$25 per person for Scheduled Air Vacations\*\*.

Vacation Vouchers are non-transferable and are not redeemable for cash and can be used on any Funjet Vacation for travel any time (excluding holidays) for one full year from original departure date.

- A qualifying disruption occurs when customers are displaced from their room for 24 hours or more due to the result of a Category One or greater hurricane and does not apply to hurricane warnings. Hurricane Plan benefit applies to unused nights or the nights you are displaced from your hotel if a comparable hotel of equal or greater hotel rating is not provided. Hurricane Plan benefits are not available for air only, land only, scheduled air, or promotional bookings.
- Please note: The policies for the air portion of the vacation will vary by airline. Airline policies will be published when a hurricane/tropical storm occurs and will be specific to that storm. Typical policies will allow you to be re-accommodated on your airline's next available return flight and/or may allow you to rebook your return to return early and waive the re-ticketing fee, subject to availability. Customers who are impacted by a hurricane while on their vacation may be eligible for benefits provided under the travel insurance portion of the plan and may contact AIG Assist for assistance with changes to their travel itinerary or contact BerkelyCare for consideration of additional expenses incurred related to a delay caused by a hurricane/tropical storm.

\* *Charter/Value Air Vacations: The following are considered charter/value air: Aeromexico, ATA, Champion, Frontier Airlines, Midwest Airlines, Ryan International, Sun Country Airlines, USA 3000 in the designated classes of service of L, C, Z or Y and United Airlines with bulk air in H class of service.*

\*\* *Scheduled Air Vacations: include all published and bulk air in classes of services not listed under charter/value air vacations (flights are designated as published air or bulk air in the electronic booking tool).*